

Users of "[www.pleasurediamonds.com](http://www.pleasurediamonds.com)" are required to read and agree the following Terms & Conditions before start using our (**Pleasure Diamonds L.L.C.**) website.

**Pleasure Diamonds L.L.C.** reserves the right to change or modify, with no prior notice, any of these Terms and Conditions or any policy or guideline of the Site at any time, and in its sole discretion. Users are requested to review this from time to time to be updated with the changes or modifications.

### **Terms and Conditions (T&C)**

#### **Sales**

- KYC compliance is a must before completion of sale.
- Sale is subject to availability of diamond/s at the time of confirmation. On receiving your request to buy the stones, we will check various aspects and accordingly we will proceed with the sale which would be subject to approval.
- Online buying will be on First Come First Serve basis.
- No consignment sale of stones.
- Local taxes/Duty if any are to be borne by the purchaser.

#### **Pricing**

- The price of goods is subject to change without any prior permission.
- Pleasure Diamonds L.L.C. are bound on our per carat price of stone; not on Rap Discount. We provide indicative Rap discount only for service (we are not bound on any Rap changes or calculation error).
- Pleasure Diamonds L.L.C. reserves the sole right to correct /rectify any error including an error pertaining to the price of a confirmed diamond/s (Rare) arising out of any discrepancy in technical/(or otherwise) system/s without any prior permission.

#### **Payment**

- Terms of sale: Advance Payment only.
- Payment of all confirmed orders is to be made in advance and shipment will be done only after confirming that the payment has been received.
- Within five days of confirmation of the order full payment should be received by the company, otherwise the order gets cancelled.
- Payment is to be made to the mentioned bank details over the proforma/invoice.

#### **Shipment**

- Shipping will be done on confirmation of receipt of payment only.
- The company reserves the right refuse shipments to certain international destinations.
- **The provisional shipment charges are as under :**  
15,000 US\$ and above – will be borne by Pleasure Diamonds L.L.C.  
14,999.99 and below: \$150 through Fedex

#### **Cancellation of orders**

- On placement of the order our office/representative will contact you to reconfirm the details of the order.
- Once the stones are shipped. The order is deemed to have been executed and cancellation of the order thereafter is not possible.
- As mentioned above, the order expires on the 5th day of confirmation, if advance payment is not received before that day 5 days means 5 working days.